

**CINCINNATI BELL EXTENDED TERRITORIES LLC**  
**Residence Service Agreement - Local Telephone Service**  
**Nonresidence Service Agreement - Local Telephone Service**

**Section 17 - Intercept Services**

A. BASIC INTERCEPT

1. General

Basic Intercept service directs a call to a telephone number that is disconnected, changed, or non-assigned to an operator or to a recording. The intercept operator or the recording informs the calling party why the call could not be completed and, if possible gives the telephone number where the call can be completed.

Basic Intercept is generally provided when a Customer changes telephone number.

Where the Customer has multiple lines that are in a hunt system, or subscribes to DID service, only the primary directory listing telephone number is provided Basic Intercept.

Basic Intercept is provided for a period of not less than ninety days or in accordance with North American Numbering Plan standards as they may exist at the time Basic Intercept is established.

2. Rates and Charges

There is no charge for Basic Intercept.

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**B. TEMPORARY INTERCEPTION OF CALLS**

**1. General**

At the request of the Customer and where the facilities permit, Temporary Interception of Calls allows service to be intercepted temporarily without termination of service. Only outward service will be provided during the period Temporary Interception of Calls is active.

Referral of calls will be made if the Customer desires. Only referrals to individual lines will be made from nonresidence lines.

In view of the possibility of errors, arrangements for interception with or without referrals are made with the understanding that the Customer assumes all risk in connection therewith, and that no liability attaches to the Company by reason of failure to complete any calls. For additional liability information see Section 2 of this Agreement.

The minimum period for which Temporary Interception of Calls is furnished is 24 hours. Each period of interception must start and end during normal working hours of the Company. A period of interception is considered to be terminated and a new period of interception established when a change is made at the Customer's request.

Temporary Interception of Calls is not available in Service Area B.

**2. Rates and Charges**

The rates and charges for Temporary Interception of Calls are shown in the Price List Section of this Agreement.