



SERVICE GUIDE CBES ETHERNET PRODUCT AND PRICING

Customer:	
Agreement #:	
Address 1:	
Address 2:	
City/St/Zip:	
Contact:	
Service Provider:	Cincinnati Bell Telephone d/b/a altafiber Network Solutions ("altafiber")
Address 2:	221 East Fourth Street
City/St/Zip:	Cincinnati, OH 45202
Contact:	

1. SERVICE PRICES

Type of Service	Nonrec	Monthly Rates							
	Charge	Monthly	12 Mo	24 Mo	36 Mo	48 Mo	60 Mo	84 Mo	USOC
Unprotected Ports									
CIR 1.544 Mbps with 1.5 Mbps Access (Per port)	250.00	375.00	375.00	300.00	225.00	200.00	175.00	150.00	LVZAH
CIR 3 Mbps with 3 Mbps Access (Per port)	1000.00	400.00	400.00	375.00	300.00	250.00	225.00	200.00	LVZAS
CIR 4.5 Mbps with 4.5 Mbps Access (Per port)	1000.00	425.00	425.00	400.00	350.00	300.00	250.00	225.00	LVZAV
CIR 5 Mbps with 6 Mbps Access (Per Port)	1000.00	450.00	450.00	425.00	400.00	350.00	300.00	250.00	LVZAY
CIR 6 Mbps with 6 Mbps Access (Per Port)	1000.00	500.00	500.00	475.00	450.00	400.00	350.00	300.00	LVZAW
CIR 10 Mbps with 100 Mbps Access (Per port)	1000.00	675.00	675.00	654.75	627.75	607.50	594.00	400.00	LVZAU
CIR 20 Mbps with 100 Mbps Access									

(Per port)	1000.00	750.00	750.00	725.00	700.00	675.00	650.00	425.00	LVZE7
CIR 50 Mbps with 100 Mbps Access									
(Per port)	1000.00	950.00	950.00	925.00	900.00	875.00	851.00	550.00	LVZE8
CIR 100 Mbps with 1 Gbps Access									
(Per port)	1000.00	1350.00	1350.00	1309.50	1255.50	1215.00	1188.00	750.00	LVZA1
CIR 200 Mbps with 1 Gbps Access									
(Per port)	1100.00	1500.00	1500.00	1447.50	1387.50	1342.50	1312.50	855.00	LVZA2
CIR 300 Mbps with 1 Gbps Access									
(Per port)	1150.00	1650.00	1650.00	1586.25	1518.75	1470.00	1436.25	945.00	LVZA3
CIR 400 Mbps with 1 Gbps Access									
(Per port)	1200.00	1800.00	1800.00	1725.00	1650.00	1597.50	1560.00	1025.00	LVZA4
CIR 500 Mbps with 1 Gbps Access									
(Per port)	1250.00	1950.00	1950.00	1863.75	1781.25	1725.00	1683.75	1095.00	LVZA5
CIR 600 Mbps with 1 Gbps Access									
(Per port)	1300.00	2100.00	2100.00	2002.50	1912.50	1852.50	1807.50	1175.00	LVZA6
CIR 700 Mbps with 1 Gbps Access									
(Per port)	1350.00	2250.00	2250.00	2141.25	2043.75	1980.00	1931.25	1255.00	LVZA7
CIR 800 Mbps with 1 Gbps Access									
(Per port)	1400.00	2400.00	2400.00	2280.00	2175.00	2107.50	2055.00	1350.00	LVZA8
CIR 900 Mbps with 1 Gbps Access									
(Per port)	1450.00	2550.00	2550.00	2418.75	2306.25	2235.00	2178.78	1425.00	LVZA9
CIR 1 Gbps with 1 Gbps Access									
(Per port)	1500.00	2625.00	2625.00	2546.25	2441.25	2362.50	2310.00	1450.00	LVZAO
CIR 10 Gbps with 10 Gbps Access									
(Per port)	1500.00	5625.00	5625.00	5437.50	5250.00	5062.50	4875.00	3500.00	LVZAP

Optional Features

<u>Type of Service</u>	<u>Nonrec Charge</u>	<u>Monthly Rates</u>						<u>USOC</u>
		<u>Monthly</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>48 Mo.</u>	<u>60 Mo.</u>	

PVC/LAN

Connection	100.00	40.00	40.00	40.00	40.00	40.00	40.00	40.00	40.00	LVZMX
ISP Connection	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	LVP

Diverse Route
Same Central

Office	NA	500.00	500.00	485.00	465.00	452.00	440.00	418.00		DCOXX
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Diverse Central

Office/Shared CO	NA	1000.00	1000.00	970.00	930.00	905.00	880.00	836.00		DCOSC
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Diverse Central

Office	NA	1250.00	1250.00	1213.00	1163.00	1131.00	1100.00	1045.00		DCOVL
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Redundant LAN

Equipment	NA	500.00	500.00	500.00	500.00	500.00	500.00	500.00		RPE11
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Customer Premise

Redundant Power	NA	50.00	50.00	50.00	50.00	50.00	50.00	50.00		RSP12
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Quality of Service

- 1.544 Mbps	NA	50.00	50.00	48.25	46.50	45.25	44.00	30.00		QOST1
- 3 Mbps	NA	70.00	70.00	67.55	65.10	63.35	61.60	42.50		QOST3
- 4.5 Mbps	NA	85.00	85.00	82.00	79.05	76.90	74.80	52.50		QOST4
- 6 Mbps	NA	120.00	120.00	115.80	111.60	108.60	105.60	60.00		QOST6
- 10 Mbps	NA	90.00	90.00	86.85	83.70	81.45	79.20	40.00		4106V
- 20 Mbps	NA	100.00	100.00	96.60	93.00	90.50	88.00	42.50		QOST2
- 50 Mbps	NA	130.00	130.00	125.85	120.90	117.65	114.40	55.00		QOST5
- 100 Mpps	NA	180.00	180.00	174.60	167.40	162.90	158.40	75.00		4107V
- 200 Mpps	NA	200.00	200.00	193.60	185.40	179.90	174.40	85.50		QOS20
- 300 Mpps	NA	220.00	220.00	212.60	203.40	196.90	190.40	94.50		QOS30
- 400 Mpps	NA	240.00	240.00	231.60	221.40	213.90	206.40	102.50		QOS40
- 500 Mpps	NA	260.00	260.00	250.60	239.40	230.90	222.40	109.00		QOS50
- 600 Mpps	NA	280.00	280.00	269.60	257.40	247.90	238.40	117.50		QOS60
- 700 Mpps	NA	300.00	300.00	288.60	275.40	264.90	254.40	122.50		QOS70
- 800 Mpps	NA	320.00	320.00	307.60	293.40	281.90	270.40	135.00		QOS80
- 900 Mpps	NA	340.00	340.00	326.60	311.40	298.90	286.40	142.50		QOS90
- 1 Gbps	NA	350.00	350.00	339.50	325.50	316.75	308.00	145.00		4108V
- 10 Gbps	NA	750.00	750.00	715.00	700.00	675.00	650.00	350.00		QOS10

Nonrecurring charges apply for all applicable components regardless of when a PVC/LAN is installed.

Special Construction charges may apply

Expedite Charge, per order:	\$ 1,500.00	USOC: CX4GX
Design Change Charge, per order:	\$ 100.00	USOC: H28
Service Date Change Charge, per order:	\$ 100.00	USOC: OMC
Design Management Charge, per request circuit level moved:	\$1,150.00	USOC: PCC10
Circuit Identification Charge, per occurrence:	\$ 300.00	USOC: NRTAG

2. DESCRIPTION:

2.1 altafiber Ethernet Service is an end-to-end high-speed data transport service which customers use for LAN interconnection and/or high-speed Internet access.

2.2 Committed Information Rate (CIR) is the guaranteed bandwidth amount across the circuit. The Quality of Service (QoS) optional feature enables the Customer to specify various levels of priority for their traffic, so that time sensitive applications such as voice or video can be granted higher priority than other types of data.

2.3 At the request of Customer altafiber will interconnect one or more additional LANs owned by Customer to the LANs interconnected pursuant to this Tariff so long as such additional LANs are of the same type as the LANs interconnected hereunder. (e.g., An Ethernet LAN may only be extended to another Ethernet LAN but may be at a different speed.)

2.4 Customer may move the location of its altafiber Ethernet Service to a location where sufficient central office capacity and outside plant facilities are available and retain the current monthly rates, but initial nonrecurring charges will be reapplied. Termination charges are applicable if Customer terminates because of a move to a location where sufficient central office capacity or outside plant facilities are not available.

2.5 Customer has the option of purchasing route Diversity. There are 3 types:

- Diverse Route – Same Central Office. Separate routes from the Customer premises to the Central Office.
- Diverse Central Office – Shared Central Office – Separate route from Customer premise passing through the serving Central Office and terminating in an alternate Central Office.
- Diverse Central Office – Separate path to separate central offices.

2.6 Customer has the option of providing their own premises Equipment or Purchasing the Premises Equipment from the Company. Customer has available option of purchasing redundant Premise Equipment if the Customer has purchased Premise Equipment from the Company. Customer has available option of purchasing Redundant Premise Power from the Company.

THIS ALTAFIBER SERVICES AGREEMENT IS SUBJECT TO ALTAFIBER GENERAL TERMS AND CONDITIONS. BY SUBMITTING AN ACCESS SERVICE REQUEST, CUSTOMER ACKNOWLEDGES THAT CUSTOMER HAS READ, UNDERSTANDS, ACCEPTS AND AGREES TO BE BOUND BY ALL SUCH TERMS AND CONDITIONS.

3. SERVICE AND RATES

3.1 In addition to the Service Prices, Customer will incur any and all charges that may be mandated by any regulatory Commission with jurisdiction over altafiber or CBES Ethernet Service .

3.2 If Customer cancels, in whole or in part, any requested addition, rearrangement, relocation or other modification to CBES Ethernet Service prior to completion thereof, Customer will reimburse alfiber Network Solutions for the actual time and material expenses incurred by it in connection with such modification prior to alfiber's receipt of notice of cancellation; provided, however, the amount of such reimbursement will not exceed the service, construction, installation, termination and other charges for which Customer would have otherwise been responsible.

3.3 Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and alfiber accordingly delays the start service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order may be canceled by alfiber Network Solutions and reissued with the appropriate cancellation charges applied unless the customer indicates that billing for the service is to commence.

3.4 If nonrecurring charges associated with the installation of CBES Ethernet Service are waived and the CBES Ethernet Service is then terminated prior to the expiration of the Initial Term, the Customer will become liable for payment of the waived charges.

4. TERM

4.1 CBES Ethernet is available for a minimum term of 12 months, or under a term payment plan of 24, 36, 48, 60 or 84 months. If a Customer terminates a service, without cause, prior to the expiration of the term, the Customer will pay to alfiber a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36, 48 60, or 84-month term payment plan.

4.2 The initial term for the individual services covered under this Supplement shall be specified in the applicable Access Service Request.

4.3 Following expiration of the term of a service covered under this Supplement, the service will automatically renew for a term of the same duration at the then-current rate in the rate schedule, unless either party provides written notice to terminate at least thirty (30) days prior to expiration of the initial or any renewal term.

5 . OUTAGE ADJUSTMENTS

5.1 An interruption of service will start when an inoperative CBES Ethernet Service is reported to alfiber and end when the service is operative. In any month, as a result of an interruption or series of interruptions, the total credit per rate element of the interrupted

service may not exceed 100 percent of the monthly charge for that particular rate element and are the complete remedy to the Customer for service interruptions.

5.2 Any service interruptions greater than 8 consecutive hours will result in a credit equal to 1/30 of the applicable monthly charge for the service involved. The same credit will apply for each additional 8-hour period that the service remains inoperable.